



Herefordshire Council

Learning the lessons of the past for school's security

First Choice Facilities (FCF) acquired the contract for Herefordshire County Council for the installation and maintenance of intruder alarms via one of their many acquisition programmes.

FCF takes special care when new customers are acquired mid-way through a contract in this way. In this case, Herefordshire Council was able to continue to deal with the same account manager which provided them with reassurance that the quality of service would not decrease in any way.

Since then, not only has the existing contract been renewed, but FCF has also been selected to provide installation and call out services for CCTV in over 200 schools and libraries throughout the county.

“Although FCF guaranteed to exceed current service levels”, says Brian Permberton, Maintenance Manager at Herefordshire Council, “we were slightly concerned that we might fall prey to the types of service levels the fire and security industry are renowned for. However, we could not have been more wrong. FCF has proved itself time and again.”



Natural History Museum

Protecting our heritage

The Natural History Museum in London is one of the UK's premier attractions, drawing more than three million visitors a year. The world famous Waterhouse Building is one of London's iconic architectural landmarks.

Protecting both the visiting public and the Museum's valuable historical collections is of paramount importance. With wide experience in supplying reliable and cost effective

services to the public sector, FCF has been appointed to maintain over 1000 fire extinguishers in the Museums in London and Fleet, a warehouse in Mitcham and the admin offices in Wandsworth.

FCF's multi-disciplined engineers are supported by the latest technology to provide efficiently scheduled maintenance visits to the highest standards required by public institutions.



Great North Museum

Safeguarding the old and the new

Due to open in April 2009, the new Great North Museum is set to be one of Tyne & Wear's most visited landmarks. Transformed from the old Hancock Museum in to a world-class tourist attraction, the project will have taken three years and an investment of £26 million to come to fruition and will feature a large-scale interactive model of Hadrian's Wall and a life-size T-rex skeleton.

With fire protection a priority, the museum appointed FCF to install an analogue

addressable fire alarm system comprising some 250 devices to cover both the old and new buildings. A voice alarm system operates in conjunction with the fire alarm system to deliver clear messages to the public in the event of a fire activation or emergency.

With a nationwide network of highly trained, multi-skilled engineers, FCF has the expertise to design and deliver fire and security systems to meet the highest expectations on quality and price.