



Signet Group plc

Adding a touch of sparkle to security

Jewellers have always understood the importance of high standards of security. Signet Group is the world's largest speciality jeweller with over 585 sites in the UK through its H Samuel and Ernest Jones brands.

Having previously tried other companies, Signet turned to FCF to supply, install and commission a new networked system for access control, CCTV and intruder alarms at its new head office in Borehamwood.

"The Fire and Security Industry is notorious for poor service levels," says Jeff Cochrane, Facilities Manager for Signet Group plc, "That's why we decided to put our new business with an independent provider and we have not been disappointed with our choice."



DHL

Delivering excellence

DHL is the well known global leader in international express, contract logistics and freight management services. FCF has been installing and maintaining fire extinguishers in over 600 sites for the company across the UK. When DHL needed two large access control systems at its site in Daventry it turned to FCF for supply and installation.

"We chose FCF to commission the new access control systems at Adventure because they have the same philosophy as us – they want to work closely with their customers creating cost-effective solutions that provide tangible benefits," says Shion Vassell, Category Manager."



The Clancy Group

Building on a great reputation

When companies merge or join with others, customers can become concerned that service standards might fall. When Robot became part of FCF, it brought with it a contract for the installation and maintenance of intruder alarms for The Clancy Group plc, one of the UK's leading construction companies.

Over seven years later, thanks to FCF's attitude and demonstrably high standards,

the company continues to install and maintain intruder alarms for The Clancy Group plc.

"We are recognised for our outstanding client service and the quality of our workmanship," says John Kelly, Maintenance Manager for Clancy Developments. "Our suppliers have to provide the same quality and commitment and FCF has done just that."