



Pret à Manger

Premier service for the UK's premier sandwich company

Pret à Manger knows the importance of dealing with a company which combines quality with value for money and for that reason chose First Choice Facilities (FCF) to install and maintain its fire alarms, emergency lights and fire extinguishers for all its 118 UK branches.

As an independent supplier with no affiliation to any one manufacturer, FCF ensures Pret à Manger benefits from the best equipment available on the market at the most competitive prices.

It also means FCF is able to provide truly impartial advice and support.

Anthony Van Meer, Maintenance Manager with Pret à Manger, explains the benefits of working with FCF:

"The advantage of working with an independent company like FCF is that they treat you like a valued customer. I'd sum up FCF with three P's – they're personal, professional and very proficient".



Shepherd Engineering Services Limited

A reputation for tackling the big challenges

An impressive track record of tackling the challenges posed by large projects, has won FCF a new contract from Shepherd Engineering Services Ltd at North Tees Hospital.

FCF has been involved with many large projects, including the new European Headquarters for Procter & Gamble, the Devonshire Building for Newcastle University, a call centre for npower and, most recently, Block A at Friarage Hospital, Northallerton.

The brief for Friarage Hospital Block A from project managers Shepherd Engineering Services was for the installation of a complete fire detection system throughout the building which needed to be integrated into the existing site-wide fire detection system. Also as part of the project FCF was asked to carry out the installation of multi-core cabling for the building's smoke ventilation system.

Tony Rogers, Shepherd's Project Manager says "FCF provides us with quality workmanship – we are happy to continue using them on future projects".



Orange PLC

Call centres call on the experts

FCF now provides periodic maintenance, installation and commissioning work for all the fire detection on all Orange PLC call centre facilities in the North East of England.

The brief is to provide quarterly maintenance visits to test and inspect the fire systems and when required provide remedial works or repairs to ISO9002 standards. FCF can say that their staff have looked after these sites for the last 10 years and have been able to provide impartial advice and to carry out any

works required in a professional manner because of their in-depth knowledge of the sites and the client's requirements.

As these sites covered are customer call centres they cannot be evacuated due to lack of system knowledge. Mike Robinson, Orange Facilities Manager for the North East says "We use FCF on our North East sites as they provide us with a service that we feel confident with and we know that when requested to carry out works it is done in a competent and professional manner".